

How to update QTouch2/Concerto

You can update your QTouch System in different ways. By the first one you copy the binary file combo with an USB flash device on your cash register, the other one is the connection to the cash register with the programming tool QFlash via RS232.

Updating the cash register with an USB flash drive

1. This procedure is working from software version QC110215.
2. Create on the root folder on your USB device a folder “qupdate” and copy the “combo” file into this folder. Please note that the directory and file names are case sensitive!
3. The file “combo” is a special file which will from now on be included with the standard BIN file. It is not possible to rename the BIN file because it has a special format.
4. Insert the stick in register.
5. Start your cash register.
6. Turn Lock to **P mode** and enter the code **5984** on the TYPE key. Now the register will check if the file “/qupdate/combo” is found and will copy it to the correct location.
7. After copying the update the LQFlash program is started and must be closed so the register program is restarted.
8. You can check if the correct version is installed by entering 305 on the TYPE key.

Updating the cash register with QFlash

1. Turn Lock to **P mode** and enter the code **5983**, after that push the **mode button (P)** again.
The update tool "LQFlash 1.04" is starting.
2. For the connection to the computer you need a cable with all signals connected (NULL modem) or with RTS/CTS and DTR/DSR interconnected on both sides of the cable.
3. Start QFlash version 3.75 or higher at the PC and select "Model = **Concerto**",
"Baudrate = **115200**" and "ComPort = COMx".
4. Press button "**Write Program Area**" and select the update file (e.g. QC110426.bin)
5. The download will start automatically.
6. After finishing the cash register program is launched again. All programmed customer data and reports are kept.

